



## Safe and responsible travel for everyone

Customers have a key role to play when they travel on public transport. Everyone needs to take responsibility and follow three simple steps to help support everyone's health and safety while travelling.

### ➤ Leave a gap

- When travelling, **leave a gap** between you and others where possible by:
  - Standing away from others while waiting to board
  - Leaving space between you and the person in front as you board the vessel
  - Sitting away from other people
  - Waiting for a later service if required in busy periods
- Follow staff advice and seek assistance if you need it – we are here to help.

### ➤ Adjust your travel

- Consider options to adjust your travel including:
  - Travelling outside peak times
  - Catching an earlier service or waiting for a later service

### ➤ Keeping it clean

- Follow Queensland Health's advice regarding good hand and respiratory hygiene, including:
  - **Staying home if you are unwell**
  - Cleaning hands with soap and water or alcohol-based hand rubs
  - Covering your nose and mouth with a tissue or flexed elbow when coughing or sneezing
  - Avoid contact with anyone who has symptoms such as fever, a cough, sore throat, fatigue, and shortness of breath
  - Consider wearing a face mask if you can't maintain social distancing
- Follow the measures we've introduced to help stop the spread of COVID-19 including cashless payments
- Treat our staff and your fellow customers with respect